

From: [Gail Jones](#)
To: [BOCrfc2015](#)
Subject: Broadband opportunity needed
Date: Wednesday, June 10, 2015 1:54:22 PM

I just came across an article on the Rural Missouri magazine, that I get from our Co-Op. I am a Greene county resident that resides 7 miles out side of Springfield and Willard. We have lived at this location for almost 8 years now. In that time I have made a number of phone calls to the telephone company asking about broadband and each time get the same reply that they are not looking at installing that service. Our only option is to have dial up or go with the cell phone company and pay an outrageous amount for a very limited amount of service.

My children are enrolled in the Willard school system that now has a laptop for every child. My children do all there school work online. It is very difficult to complete this with just dial up, especially when an assignment is to watch a film about a particular topic. We either have to make sure this is done prior to leaving school or make a special trip to the library or some other place that has WiFi service. My children are just in intermediate school, and all I can see is how much harder it is going to be as they move forward in school. It is also very difficult to go back to school when a majority of the classes I could take our online now. I would love to be able to take continuing education classes for my profession. Or even participate in a webinar for my profession. There is no possible way of doing that with dial up.

It is just very frustrating that the companies have that much control over who will and will not have broadband service. We are just one of hundreds of house holds that live in these no service zones, just because a company does not want to invest in expanding there service. I would love to see broadband brought to the areas that are close to town, but not close enough.

Sincerely,
Gail Jones



Sent from my iPhone